

Acceptance

This website ("Vits Noodle Website") is provided to you by Vit Makanan (Kuala Lumpur Sdn. Bhd ("Vits Noodle") on the following terms and conditions ("Terms and Conditions"). By accessing any page on this Vits Noodle Website, you agree to be bound by these Terms and Conditions. These Terms and Conditions may be updated by Vits Noodle from time to time without prior notice. You should check the Terms and Conditions for updates each time you access the Vits Noodle Website.

Our Commitment To Privacy

As your privacy is important to us, we provide this Statement explaining our online information practices and the choices you can make about the way your information is collected and used. For easy accessibility, this Statement will be made available on our homepage and on every page of our website.

Scope

This Statement covers all aspects of Vits Noodle Website on which our privacy statement hyperlink appears. The information covered by this Statement is personal information an individual provides to Vits Noodle outside of his/her trade, business or profession ("Information").

The Information We Collect

There are two forms of Information that Vits Noodle collects online: Website Visitorship Information and Personal Identifiable Information voluntarily provided to Vits Noodle by Vits Noodle Website visitors.

Website Visitorship Information

Vits Noodle gathers Information on Website activity, such as data on the number of people who visit the Vits Noodle Website, the pages they visit, the duration of their stay, Internet Protocol address (IP address), etc. Website Visitorship Information is gathered through the use of web server logs and cookies.

Personal Identifiable Information

Personal Identifiable Information is collected on certain pages of the Vits Noodle Website. If you contact Vits Noodle online to ask a question, post feedback, register a recently-purchased product, inquire about products you may already own, or participate in voluntary online surveys, you will find that those contact forms ask for certain types of Personal Identifiable Information to assist us in complying with your requests.

Vits Noodle may ask you to provide Personal Identifiable Information on specific pages of the Vits Noodle Website. The information requested may include your name, address, e-mail address, contact number, product model and serial numbers and the dates of purchase, and your comments. Personal Identifiable Information may be forwarded to a Vits Noodle business unit or the appropriate Vits Noodle headquarters, subsidiary or affiliate company that is equipped to handle your inquiry or feedback.

How We Use Information

We use the Information you provide about yourself to perform the service you have requested and may use that Information to provide you with information about other Vits Noodle products and promotions that may be of interest to you. Your Information may be shared among our employees, agents or other related and unrelated Vits Noodle entities and/or business partners acting on our behalf to conduct surveys or to provide a product or service you have requested. We do not share this information with non-Vits Noodle companies except to the extent necessary to complete your requests and, in the event we do share it, it is subject to their agreement to treat it as confidential business information and with the understanding that it may not be used for any purpose other than to perform their function. If you inquire about a product that Vits Noodle does not sell directly, we may forward your information to a Vits Noodle authorized dealer, distributor or other reseller. Use of your information by the authorized dealer, distributor or reseller is governed by its own policies, not Vits Noodle's. Vits Noodle may also provide links to dealer sites from the Vits Noodle Website.

We use return email addresses to answer the email we receive as well as to provide you with product and service updates, special promotions and offers.

In the course of growing or restructuring our business, we may purchase the assets of another company or sell the assets of our company. During these transactions, information about customers is frequently considered a business asset that is the subject of such a purchase or sale. Also, in the unlikely event that Vits Noodle, or substantially all of its assets are either acquired or subject to liquidation in bankruptcy, Information may be transferred as well.

The Vits Noodle Website may contain hyperlinks to and from other Internet websites, including other Vits Noodle Company websites. These websites may have different privacy practices from the ones described here. Since this Statement applies solely to this Website, please read the privacy statements of the other websites you visit.

We release information when we believe release is appropriate to comply with law, to enforce or apply our Terms of Use and other agreements, or to protect the rights, property, or safety of Vits Noodle, Vits Noodle Website users or others. This includes exchanging Information with other companies and organizations for fraud protection and credit risk reduction.

Our Commitment To Data Security

Vits Noodle strives to ensure that our systems are secure and that they meet industry standards. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the Information we collect online. The security of personal information you may submit in connection with a promotion entry, survey response, and/or registration for any feature on the Vits Noodle Website is of the utmost concern to us, and we strive to ensure its security on our systems. However, no data transmission over the Internet can be guaranteed to be completely secure, we cannot guarantee the security of any information you transmit to us, and you transmit such information at your own risk.

Right to Amend our Online Privacy Statement

Vits Noodle reserves the right to amend this Statement at any time. Changes will be effective immediately upon posting on the Website.

NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010

English version

Revision No. 2

Dated on : 5/9/2025

The Personal Data Protection Act 2010 (hereinafter referred to as “the Act”), which regulates the processing of personal data in commercial transactions, applies to Vit Makanan (Kuala Lumpur) Sdn Bhd, collectively referred to as “our”, “us” or “we”). For the purposes of this Notice, the terms “personal data” and “processing” shall have the same meaning as prescribed in the Act.

This written notice serves to inform you that your personal data is being processed by us or on our behalf.

The personal data processed by us may include without limitation your name, NRIC No., contact details such as telephone number and correspondence address, financial and banking account details provided by you, and all other details relating thereto. It may also include your images or recordings taken during our private or public events or activities.

We are processing your personal data for the following purposes (“Purposes”):

- to carry out our obligations related to the sales and/or the provision of our products and/or services to you, including keeping track of your purchase and warranty, and providing you support on our products purchased/rented by you; for communication with you regarding products and services, sales, and/or general administration purposes;
- to maintain and update our customer service records;
- for statistical records and analysis;
- to carry out promotional and marketing activities;
- to promote and provide you with information related to our products and services unless you have indicated otherwise;
- for any purpose required by the Government and/or relevant authorities under applicable laws, including e-invoices;
- to enable you to supply goods and/or services to us.

Your personal data may be collected from you directly, from forms you fill, from your communications with us, and from third parties such as credit information providers and our business partners.

Your personal data may be disclosed to related corporations, banks, auditors, government agencies, credit check companies, business partners, service providers, our manufacturers, and any third party you authorize for any of the above Purposes.

If you fail to supply your personal data or withdraw your consent, we may be unable to process your personal data for these purposes.

We may transfer your personal data outside Malaysia, and you consent to such transfers.

You are responsible for ensuring that the personal data you provide is accurate and up to date.

You may access and request updates or corrections to your personal data or contact us for enquiries or complaints as follows:

Contact Person: Vit Management

Telephone: +603-6093 3999

E-mail address: vit@vit.com.my

Fax No: +603-6093 3888

If you wish to withdraw your consent and unsubscribe from future correspondence, please email us. Otherwise, we assume that you agree to our processing of your personal data in accordance with the above.

NOTIS DI BAWAH AKTA PERLINDUNGAN DATA PERIBADI 2010

Versi Bahasa Melayu

No. Semakan: 2

Dikemaskini pada: 5/9/2025

Akta Perlindungan Data Peribadi 2010 (selepas ini disebut sebagai “Akta”), yang mengawal selia pemprosesan data peribadi untuk tujuan transaksi komersial, adalah terpakai terhadap **Vit’s Makanan (K.L)) Sdn. Bhd.** (“Vit’s Noodle”) (selepas ini disebut sebagai “kami”). Untuk tujuan Notis ini, terma-terma “data peribadi” dan “pemprosesan” akan mempunyai maksud seperti yang ditakrifkan di dalam Akta.

Notis bertulis ini bertujuan untuk memaklumkan kepada anda bahawa data peribadi anda sedang diproses oleh atau bagi pihak kami.

Data peribadi yang diproses oleh kami termasuk tanpa had nama, nombor kad pengenalan, maklumat perhubungan seperti nombor telefon, alamat surat-menyurat, butiran kewangan dan akaun perbankan anda, yang diberikan oleh anda dalam dokumen-dokumen yang dinyatakan dalam perenggan 4 Notis ini dan sebarang butiran-butiran lain yang berkaitan dengannya. Ia

juga termasuk imej anda atau rakaman yang diambil semasa acara dan aktiviti tertutup atau terbuka yang dianjurkan oleh kami.

Kami sedang memproses data peribadi anda, termasuklah sebarang maklumat tambahan yang anda mungkin berikan kemudian, untuk tujuan-tujuan berikut (“Tujuan-Tujuan”):

- untuk menjalankan tanggungjawab kami yang berkaitan dengan jualan dan/atau pembekalan produk dan/atau perkhidmatan kami kepada anda seperti dan tidak hanya terhad kepada untuk mengesan pembelian dan jaminan anda dan memberi anda penyelenggaraan servis untuk produk kami yang dibeli/disewa oleh anda;
- untuk berkomunikasi dengan anda tentang pelbagai maklumat mengenai produk dan perkhidmatan, jualan dan / atau tujuan pentadbiran kami;
- untuk mengekalkan dan mengemaskini rekod perkhidmatan pelanggan kami;
- untuk rekod-rekod statistik dan analisis;
- untuk menjalankan aktiviti promosi dan pemasaran;
- untuk mempromosi dan memberikan anda maklumat berkenaan dengan produk-produk dan perkhidmatan-perkhidmatan kami selain anda sebaliknya menunjukkan bahawa anda tidak berniat untuk kami memproses data peribadi anda untuk tujuan tersebut dan bagi tujuan-tujuan lain yang mungkin berkaitan dengan perkara-perkara yang dinyatakan di atas;
- untuk sebarang tujuan yang dikehendaki oleh Kerajaan dan/atau pihak-pihak berkuasa yang berkaitan di bawah mana-mana undang-undang, peraturan, kod dan garis panduan yang terpakai, termasuk tanpa had, untuk tujuan pengeluaran e-invois sebagai sebahagian daripada keperluan e-invois Lembaga Hasil Dalam Negeri Malaysia;
- untuk membolehkan anda membekalkan barangan dan/atau perkhidmatan kepada pihak kami.

Sekiranya anda memberikan kami satu butiran alternatif orang untuk dihubungi, anda dengan ini mengesahkan dan mengakui bahawa anda adalah bertanggungjawab untuk mendapatkan persetujuan orang itu sebagai alternatif untuk dihubungi oleh pihak kami bagi membolehkan kami untuk memproses bagi Tujuan yang dinyatakan di atas.

Data peribadi anda sedang dan akan dikumpulkan daripada anda dan/atau merangkumi segala maklumat yang anda berikan di dalam emel anda, semua borang permohonan/pendaftaran, maklumat-maklumat lain yang anda berikan melalui komunikasi lisan atau bertulis serta maklumat-maklumat yang diberikan oleh pihak-pihak ketiga seperti pembekal-pembekal informasi kredit dan rakan perniagaan kami.

Data peribadi anda mungkin dizahirkan kepada pihak-pihak seperti dan tidak hanya terhad kepada syarikat-syarikat berkaitan kami, bank-bank, juru audit, semua jabatan dan/atau agensi kerajaan dan/atau kuasi-kerajaan, badan-badan penguatkuasa dan/atau berkanun, syarikat-syarikat pemeriksaan kredit, rakan-rakan perniagaan dan/atau pembekal-pembekal perkhidmatan, pengilang kami dan sebarang pihak ketiga yang lain yang mana anda telah minta atau memberikan kuasa kepada kami untuk menzahirkan data peribadi anda untuk tujuan-tujuan yang dinyatakan di atas atau sebarang tujuan lain yang mana data peribadi anda telah dizahirkan pada masa pengumpulannya atau untuk tujuan lain yang mempunyai hubungan secara langsung dengan mana-mana Tujuan-Tujuan yang dinyatakan di atas.

Jika anda gagal untuk memberikan kepada kami data peribadi yang dinyatakan di atas atau menarik balik persetujuan anda untuk memproses data peribadi anda, kami mungkin tidak boleh memproses data peribadi anda untuk sebarang Tujuan-Tujuan yang dinyatakan di atas.

Kami boleh memindahkan data peribadi anda ke sesuatu tempat di luar Malaysia dan anda dengan ini memberikan persetujuan anda terhadap pemindahan tersebut.

Anda bertanggungjawab untuk memastikan bahawa data peribadi anda berikan kepada kami adalah tepat, lengkap, tidak mengelirukan dan data peribadi tersebut adalah yang terkini.

Sekiranya terdapat sebarang ketidakseragaman di antara versi Bahasa Inggeris dan Bahasa Malaysia ke atas Notis ini, maka versi Bahasa Inggeris akan digunakan.

Anda boleh mengakses dan memohon untuk mengemaskini atau membuat pembetulan data peribadi anda serta menghubungi kami untuk sebarang pertanyaan atau aduan berkenaan dengan data peribadi anda seperti berikut:

Contact Person: Vit Management

Telephone: +603-6093 3999

E-mail address: vit@vit.com.my

Fax No: +603-6093 3888

Jika anda ingin menarik balik persetujuan dan berhenti melanggan dari mana-mana koresponden pada masa hadapan, sila e-mel kepada kami. Jika tidak, kami menganggap bahawa anda bersetuju untuk pemrosesan ke atas data peribadi anda seperti di atas.